

INTERSOLV PVCS is the standard for software configuration management. PVCS Tracker helps control change by uncovering threats to quality and schedules, speeds problem resolution by eliminating communication bottlenecks and saves development and test time by closing the development loop.

PVCS Tracker

The Standard for Change Request Management

Overview

Team development multiplies the complexity of development projects. As complexity grows, the need for accurate communication and coordination within the distributed development team is crucial.

Change is a fundamental aspect of the development process. Your development teams continually improve usability, fix problems and implement new requirements for your applications.

Changes become a burden when you cannot communicate with other team members throughout the enterprise, prioritize your workload or quickly recognize issues that require immediate attention.

PVCS Tracker allows you to proactively manage and resolve problems that threaten quality and production schedules throughout the enterprise.

Highlights

Uncover threats to quality and schedules

Quality is a key issue in any organization. PVCS Tracker helps managers take corrective action before problems jeopardize projects and reputations.

Tracker prioritizes workloads and communicates results to management. Trend analysis tools predict release dates, identify trouble areas and identify your most effective processes and people so you can focus resources and stay on schedule.

Improve team communication

Tracker eliminates communication bottlenecks that slow problem resolution.

Consistency of communication, even across a WAN, makes data gathering a simple, painless process that encourages people to report defects and testing time.

Save development and test time

Early recognition of problem and enhancement requests improves your delivery times. Tracker closes the loop between change request management and version management with links to PVCS Version Manager. Tracker automatically documents changes—saving time, easing product maintenance and coordinating the work of team members throughout the enterprise.

Open database architecture

- Ensures scalability by supporting dBase, Oracle, SQL Server and Sybase databases

Integration facilities with Application Program Interface (API)

- Easy customization to fit organization needs
- Interface to other key applications such as call tracking, help desk, automated testing and World Wide Web (WWW) systems

PVCS Version Manager integration

- Associates revisions with problem descriptions
- Automatically reports the who, what, when and why information for all module changes
- Supports version labels for fixed modules to close a problem report

Automatic notification

- "In Tray" shows new or changed problem reports and change requests
- Automatically notifies users of ownership, status changes and more
- Integrates with PVCS Notify for automatic notification of Tracker and non-Tracker users through enterprise e-mail systems

Comprehensive reports and flexible queries

- Jump-start team communication with predefined reports and queries
- Generate custom graphical and text reports with fill-in-the-blank dialog boxes
- Customize report appearance using the reporting toolbar
- Filter records with a conditional query
- Build custom queries with point-and-click interface
- Quickly discover all problem and change requests for a specific code module

Customization and security

- Add choice, string, date, time and user fields at any time
- Customize user group privileges to control system activity, including reports and queries, and customize the tool's terminology to match your environment



System Requirements

Software

- Microsoft Windows 3.1+
- Microsoft Windows NT 3.5+
- Microsoft Windows 95 4.0+
- Other compatible environments:
Win/OS/2 2.1+

Hardware

- 18MB disk space; 8MB RAM
- 20MB disk space; 12MB RAM
- 20MB disk space; 8MB RAM
- 18MB disk space; 8MB RAM

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